

*The Jubilee Practice
 Lowdham Medical Centre
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NOTES OF THE PATIENT PARTICIPATION GROUP (PPG)
Date: Monday 9th January 2017
Location: The Leys Community Centre

<p><u>1. Welcome and Introductions</u> The Chairman welcomed the group and the two new members that attended the group. Present were: Rachel White (Practice Manager); Don Gifford (Chair), Maurice Tracey, Joan Tracey Tim Cutler, David Croft, Barbara Sharp, Maureen Whitehead. Apologies from Thomas Whitehead, Audrey Parkinson and Cyd Sandey.</p>	
<p><u>2. Notes of the last meeting</u> These were verified by the group as an accurate record of the meeting</p>	
<p><u>3. News from the Practice</u></p> <p><u>Website</u> The practice's website has recently been updated. Rachel has asked for some amendments to be made to the website by the supplier but would welcome any feedback from patients as to what would be useful to put on the website.</p> <p><u>Key appointments</u> For a number of years we have undertaken most of our blood sample taking (phlebotomy) within the Practice with support provided by the Community Phlebotomy service for those patients who need visiting at home.</p> <p>Due to a change in commissioning for the community phlebotomy service by our Clinical Commissioning Group the Community Phlebotomy Services have reduced the number of home visits they provide each month, once these are used up the Practice has to provide a home visit phlebotomy service. This means that our Health Care Assistant will have to undertake more home visits each week and therefore we have had to reduce the number of appointments available in our Health Care Assistant clinics to allow us to visit patients at home for their blood tests.</p> <p>The practice is still able to have unlimited use of the phlebotomy service at Park House Health Centre so we may now ask patients if they are able to attend this clinic.</p> <p><u>Triage</u> Triage has now been running fully for a few weeks and continues to work well. Rachel is due to start looking at an audit of the system and will feedback to the group on this once this is completed.</p>	
<p><u>4. Update on Practice Accommodation</u> Due to the Christmas period it has been difficult to make any progress on this. We are hoping that now everyone is back to usual hours we can start to push on with further discussions around the building.</p>	
<p><u>6. Any other business</u> Don advised the group that he had received an email from the Peoples Council regarding the future of prescriptions for over the counter medications. Nottingham North and East Clinical Commissioning Group are asking for patients views on whether medications for minor ailments, which are readily available over the counter, should continue to be put on a prescription. The group discussed this and were surprised that some items would be put on a prescription rather than being purchased by patients. Don encouraged attendees to give their feedback and agreed to send an email round with the full details on how to do this.</p>	

7. Date of the Next Meeting

The date of the next meeting is 13th February 2017 at 2pm at The Ley Community Centre.